## The app you won't be able to live without

my COMELIT.





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Comelit. A group of 800 people moved by the same spirit.

In Comelit's DNA, what has never changed is the attitude of putting people at the centre of every decision: as much in 1956 when the company was made up of just a few people and worked with small businesses as today where we find a much more evolved Comelit with more than 800 people and 17 branches worldwide. <sup>+</sup>Italy USA France **United Kingdom** Spain **The Netherlands** Germany Belgium Singapore **United Arab Emirates** 

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## With You. Always

Being **at the side** of those who choose Comelit to meet their customers' needs is our daily **commitment**. A commitment that translates into the constant research and development of new solutions that are easy to install and offer advanced performance, into the advice and daily **assistance** we offer by telephone and in the field, into the proposal of products and systems of high quality and reliability, and into **support at every stage of your work. With You.** Always. Because **your success is our success** and your customers' satisfaction, our satisfaction.

# WITH YOU Always

### Our services:

- Quickly browse through all the technical, application-related and commercial information concerning our products (catalogues, manuals, technical data sheets, etc.).
- Keep up to date with all the news we have for you: promotional offers, online and on-site training courses, services, new products and much more.
- Set up your video door entry systems in just a few steps and save them in your reserved area.
- Request technical and commercial support for designing a system.
- Manage and monitor your connected systems and receive notifications on the status of installed products to receive prompt assistance in case of anomalies.
- Edit the names of the Ultra entrance panel (in the Touch or digital Directory versions) via Bluetooth connection.

## **MyComelit.** CREATED TO MEET YOUR NEEDS

### Simple, immediate and customised.

MyComelit simplifies the work of every **professional in the sector**: installers, system integrators, building managers, planners, security managers, wholesalers and architects.



## IN EVERY POSSIBLE SITUATION.

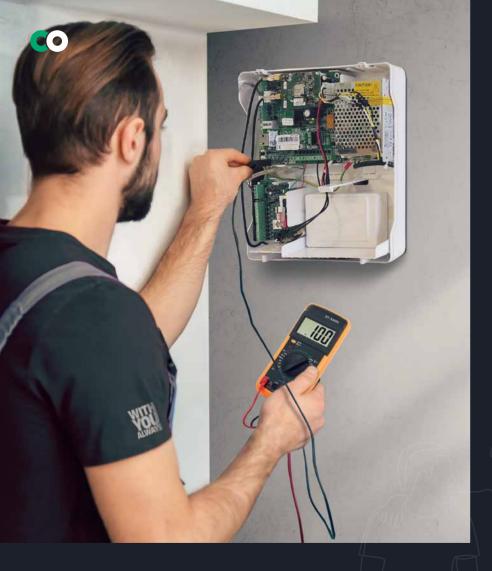
CONSULTANCY

From the first morning coffee to the last meeting of the day! **MyComelit** accompanies you **through all stages** of your business, **providing immediate** and personalised answers: to design consultancy; from installation to routine maintenance.





MAINTENANCE



With the MyComelit app you have an immediate channel to request all the support you need, directly from us. From **interventions in the field** such as inspections or commissioning, **to support** in the implementation of a project with our specialised team, **through to telephone support** available daily from 8.30 a.m. to 5 p.m.

9:41 myCOMELIT Q

### TECHNICAL ASSISTANCE

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### CATALOGUES

General catalogues



World of Comelit 9.38 MB Download



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3.5 MB Download



All Comelit documents always with you, even in offline mode!

Brochures and catalogues to always have all the information available for any product. Manuals, diagrams, datasheets for an immediate support when you're on the plant/installation and promotions so you don't miss any opportunity!

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Configurations via app that make your life and work easier!

With the MyComelit App you can configure Ultra's directories by connecting to the external panel **via Bluetooth**.

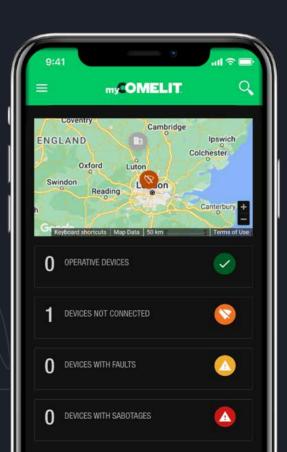
Last but not least, the configuration of the **Dip Switches:** the endless tables will be only a distant memory, now all you have to do is enter the frequency and you will be shown how to set the Dip Switches.

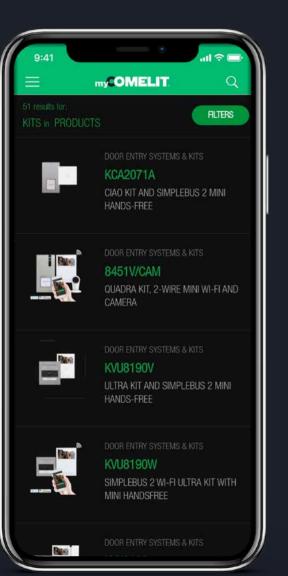


# **Configurations**

# Monitoring.

Using the App, you can **configure, manage, monitor and update** video door entry, burglar alarm and fire detection systems remotely. The advantages? **Remote troubleshooting**, with a consequent **saving of time** and in advance of customer reports: whether it's a simple change of parameters, product anomalies or **battery changes**, your customer won't even have to call anymore, our **App will alert you**!



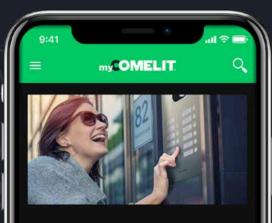


## Knowledge.

An infinity of **contents** at your disposal! Quick search of our products and their features, list of **services** available for all your needs, company news in preview and **video tutorials** immediately available to help you right when you need us!



## Training.



Comelit Overview (ViP and 2-Wire) Duration 60min





One of Comelit's constant priorities is and always has been the training for professionals! Through the App you can register for new **live webinars** or review past webinars **on demand**, directly and from the comfort of your sofa at home. Just as you will be able to book free **specific training courses** either in our head office or in our nearest branch.























# What are you waiting for?

## **DISCOVER THE MY COMELIT WORLD NOW!**







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